

Nightmare of Hospital Accreditation



10 STEPS



1. Review the Guide Book

Criterion

Criterion 1.5.2

The infection control system supports safe practice and ensures a safe environment for consumers / patients and healthcare workers.

This is a mandatory criterion

LA A

Awareness

- a) Policy / guidelines addressing infection control are consistent with relevant legislation, standards, guidelines and/or codes of practice, and are readily available to staff.
- b) The infection control plan includes:
 - (i) hand hygiene and aseptic technique
 - (ii) antimicrobial stewardship and appropriate use of antibiotics
 - (iii) notifiable diseases
 - (iv) outbreak management
 - (v) transmission precautions and occupational exposure prevention and management
 - (vi) sterilisation and reprocessing of instruments and devices.
- c) The infection control plan addresses environmental factors, including:
 - (i) cleaning services
 - (ii) food safety and kitchen cleaning
 - (iii) linen handling and laundry services
 - (iv) relevant equipment and plant.
- d) The infection control plan is approved, supported and properly resourced by the governing body and/or its delegated authority.
- e There is an effective surveillance system to monitor and report healthcare-associated infections.
- f) Health professionals are supplied with equipment and an environment that enables them to comply with the infection control policy / guidelines.
- g) Health professionals and other staff are provided with orientation and ongoing education about infection risks and their responsibilities in preventing infection.
- External service providers, students and visitors are advised of the organisation's infection safety requirements.

SA

Implementation LA plus the following

- a) The infection control system, including the infection control plan, is managed and monitored by a multidisciplinary infection control committee and/or team.
- b) Infection prevention strategies are integrated into all stages of healthcare planning, including health facility planning, construction and refurbishment.
- c) There is a planned and documented schedule of regular maintenance and/or monitoring of the environmental factors associated with infection control.
- There are documented risk reduction and containment measures for identified infections.
- e) Health professionals and other staff are trained in infection prevention and control strategies relevant to their role and responsibilities.
- f) Infection risks, control strategies and safety requirements are communicated to consumers / patients and carers.



The ACHS EQuIP6 GUIDE



Accreditation, Standards and Guidelines
Clinical Function



1. Review the Guide Book

MA Evaluation SA plus the following

- a) Compliance with the infection control policy / guidelines is monitored and evaluated, and improvements are made as required.
- b) The infection control system, including all aspects of the infection control plan, is evaluated, and improvements are made as required.
- c) Maintenance and monitoring of environmental factors relevant to infection control are evaluated, and improvements are made as required.
- d) The organisation collects a suite of infection control indicators and evaluates the results, and improvements are made as required.
- e) Education and training in infection prevention and control are evaluated in consultation with relevant staff, and improvements are made as required.
- f) The effectiveness of communication of infection risks, control strategies and safety requirements to consumers / patients, carers, visitors, students and external service providers is evaluated, and improvements are made as required.
- g) Outcomes of the evaluation of the organisation's infection control system are reported to the governing body.



 a) The organisation shows distinction in its management of infection prevention and control.



 a) The organisation demonstrates it is a leader in infection prevention and control systems.



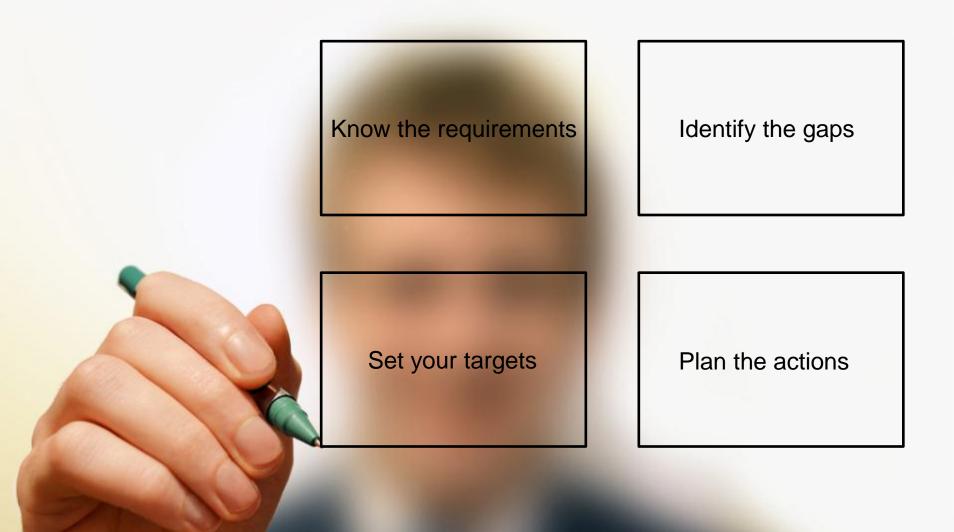
The ACHS EQuIP6 GUIDE



Accreditation, Standards and Guidelines
Clinical Function



1. Review the Guide Book



Requirements - elements

INFECTION CONTROL SYSTEM

Infection Surveillance

Notifiable diseases

Outbreaks

Healthcare associated

infections

Infection Prevention

Hand hygiene

Aseptic technique

Transmission precautions

Antibiotics Stewardship

Instrument & Environment

Sterilization & reprocessing

Cleaning services

Food safety & kitchen cleaning

Linen & Laundry

Isolation facilities

Construction & renovation

Staff Health

PPE

Vaccination

Post exposure

management

Education

Staff

Patients

Visitors

contractors

Please clean your hands...





After coughing or sneez

If no visible dirt. use alcohol hand rub to clean hands

If with visible dirt on hands, use soap and water to wash hands





Requirements - tools







Patient Survey On Hand Hygiene

- Governance structure multidisciplinary
- Legislation standards & Guidelines
- Evaluation of effectiveness of education (including patients, visitors and contractors)
- Clinical Audits to monitor compliance
- Drills for emergency preparedness
- **Annual Infection Control Plan**
- Continuous quality improvement
- Research

2. Learn from others

Selected recommendations

Key recommendations	2010	2012	2013	2014	2015	Total
Housekeeping mops	2	2	1	3	1	9
High level disinfection items e.g. Cidex open sys	3			2	3	8
Instrument tracking system	4	1		2	1	8
Endoscope reporcessing practice	1	1	2	2	2	8
Use of SUDs & re-use materials	2	1		3		6
Separation of clean and dirty areas/items	3	1	1			5
Multi-dosing	2	1	1	1		5
Hand hygiene program				3	2	5
Use of disinfectants for patient's items	3	1				4
Lint free disposable draps			1	3		4
Replacing high strength alcohol		1	1		1	3
Hand rub positioning and dispensing				3		3
Use of cotton wool	1		1			2
Antibiotic use	1				1	2
Freezer alarm	1		1			2
Employee vaccination			1	1		2

2. Learn from others



compliance

Review the pest control in the kitchen and laundry Ensure that audit on environmental cleaning is conducted

http://qsdportal.corp.ha.org.hk/qs/Website/ Hospital%20Standards/Hospital%20Accred itation/Hosp%20Accred%20main.htm

Accreditation Participating Communications Program Hospitals Recommendations HAHO Clinical Manuals / What's New REPORT ON Hospital Accreditation Update Updates on Hospital Accreditation July 2017 **HOSPITAL ACCREDITATION IN** Report on Evaluation Study of Hospital **HOSPITAL AUTHORITY** Temporary Suspension of Accreditation 2015-2017 **Accreditation Activities** EQuIP6 Standards until 30 June 2018 Updates on Common Recommendation Click Here Fact Sheets to Surveyors For More Information ACHS Indicator Report 2008-2015 Infection control system Discontinue the use of Cidex/Cidex OPA in open system Implement laundering of mop heads Implement antimicrobial stewardship program Ensure the use of high strength alcohol is ceased Improve hand hygiene compliance Strengthen the Infection Control Plan Phase out all linen drapes Phase out all re-use of Single Use Devices Implement a competency-assessed training program for new Central Sterile Supply Department (CSSD) staff and regular audit for

3. Organize the website

YCH.Home > YCH Infection Control Team 威染控制組

🏰 YCH Infection Control Team 感染控制組

This Site: YCH Infection Contro

Information sheet and discharge

Home Blog

What's New

Coming Talk / Activity

About us

Infection Control Committee

Disinfection & Sterilization Subcommittee (DSSc)

 Hospital Single-use Medical Devices Workgroup

Contingency Plan for Influenza Pandemic & Infectious Disease Outbreaks

Guidelines

Video, Poster & Forms

Infection Control Training, Education & Statistic

Staff Health

Antibiotics Information

Useful Links

Restricted to YCH Staff

- Infection Control Link Nurse / Officer / Doctor Minutes / Meeting
- Audit and Surveillance Report
- · Air sampling Report
- Infection Control Training Statistic
- CQI Project

Photo Gallery

Infection Control Guideline

HA Guideline [Link] KWC Guideline [Link] CHP Guideline [Link]

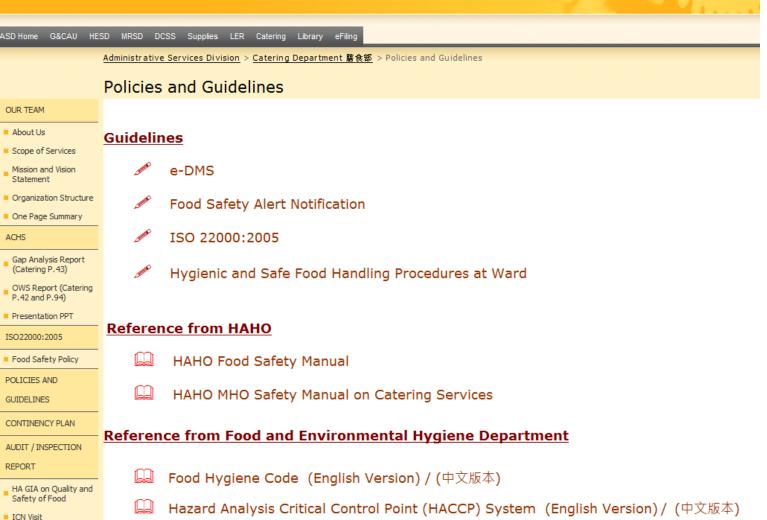
Enterobacteriaceae (CPE)

YCH Infection Control Document

Topic	Document Name	Source	Document Type	Approval Date	Related Forms & Information
A					
AER Rinse-water Culture	Microbiological Surveillance Culture for Final Rinse Water of Automatic Endoscopic Reprocessor (AER)	\$	Guideline	20 Jul 2016	
В					
Blood and Body Fluid	A&E Clinical Guideline No. 6 Management of Needlestick Injury or Mucosal Contact with Blood or Body Fluid	\$	Guideline	Mar 2016	
	Management of Sharps Injury and Mucosal Exposure to Blood and Body Fluid in Health Care Workers	\$	Guideline	12 Jul 2017	HA Reporting BBF Exposure
Blood Culture	Protocol of Blood Culture Collection (with Chinese Version) 細菌培養的血液採集程 序	M C	Protocol	12 Jul 2017	
C					
CPE	Infection Control Guideline on Carbapenemase-Producing	(n)	Guideline	2 Nov 2016	Flowchart for CRE Screening (2012)

Link to Catering Department

Catering Department 膳食部



Link to electronic Document Management System (eDMS)

- ✓ Staff can easily access IC guidelines via many channels
- ✓ Evidence of effectiveness of communication

	Name of Document	Target Reader i/c + wa	
1	Guidelines for Caring of Immunocompromised Patients	117/275	42.55%
2	Infection Control Guideline for Rehabilitation andInfirmary Wards	116/275	42.18%
3	Infection Control Guideline in OT and Guidelines on Emergency Intubation Outside Operating Theatre by Anaesthetists	115/273	42.12%



Useful Links

- HA Links
- KWC Recognized Infection Control elearning course
- CMC.HOME
- KWC Infection Control
- e-Learning Centre
- = DMS
- CHP

4. Write up ~3-4 Quality Improvement Programs

Project Title:	Infection Control Enhan	cement Cubicle in Medical Department
Status:	In-progress	
Interim review / evaluation:		CICO's Biweekly Updat
Start Date:	2012-09-03	Methicilin Resistant Staph
Completion Date:		Yan Chai Hospital (YCH) Background:
Scope of Application:	Specialty-based	MRSA bacteremia rate is one of the
Cluster(s):	KWC	infection control Key Performance
Hospital(s):	Yan Chai Hospital	Indicator (KPI) in Hospital Authority The surveillance result demonstrated
Department:	AH - Infection Control T	•
Specialty:	Infection Control Team	bacteremia has risen.
Source:	The majority of MRSA c medical department. Ac Health Protection, the p admitted medical patier in particular, MRSA hist old age home residence (P< .0001, AOR, 4.464; AOR, 3.393; CI95 2.84: other risk factors in the having the above risk fadmitted medical patier	were collected from the Medical department; the hospital infection control team initiated an enhancemen program on MRSA reduction in collaboration with Medical Department since November 2012. MRSA reduction Program
Objective:	To reduce MRSA prevale bacteremia	 According to one previous study, 55% of MRSA patients in YCH came from Residential Care
Goal/KPI:		Home for the Elderly (RCHE). Moreover, these patients require more dependent care and it poses
How to achieve this outcome:	Patients who have histo months or live in old ag Control Enhancement C designated equipment a rinse 2% chlorhexidine could not be isolated ar	higher risk for the transmission of MRSA in hospital. Therefore, "Infection Control Enhancement Cubicle" (ICEC) (photo 3) has
Measure of success:	There was a drastic dec	

CO's Biweekly Update

Volume 3, Number 17 (Published on Week 48, 29th November 2013)

lethicilin Resistant Staphylococcus aureus (MRSA) Reduction Program in Medical Department of

an Chai Hospital (YCH)

RSA reduction Program

patients since November 2012.

- All patients come from RCHE are admitted to the ICEC. If they can't be admitted to ICEC when all ICECs are fully occupied, they will be screened for MRSA. If they are tested positive for MRSA, they will be isolated in room according to our local policy.
- In ICEC, enhanced infection control measures include the implementation of strict hand hygiene (HH), appropriate use of personal protective equipment (PPE), designated equipment (photo 3). Chlorhexidine gluconate (CHG) bath cloths are used for patients (photo 4).

Conclusion:

Together with other MRSA control measures, YCH has enjoyed zero MRSA bacteremia rate for 5 consecutive months since November of 2012.



Photo 3: ICEC and designated equipment



Photo 4: Warmer for CHG Bath Cloth

(69.3%, P=0.03) and MKSA prevalence in clinical specimens (21.5%, P=0.08). There was no single MRSA bacteremia case for 5 months (November 2012 to March 2013). There are planning to screen all old age home residents upon admission and to increase the MPCA cohort facilities

QUALITY IMPROVEMENT PROGRAM TO REDUCE HOSPITAL-ACQUIRED AND HOSPITAL-ASSOCIATED CLOSTRIDIUM DIFFICILE INFECTION

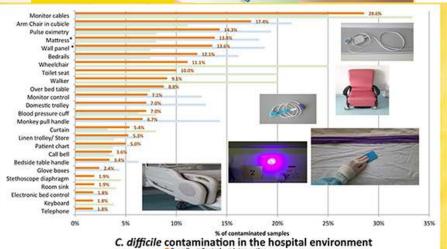
Luk S (1)(2), Ng TK (1)(2), Chan HY (3), Tsang IHL (3), Yu KCH (3), Lam SS (2), Ng MSP (2), Lam BHS (1)(2), Wong TY (3)

- (1) Microbiology, Department of Pathology, Princess Margaret Hospital, (2) Infection Control Team, Princess Margaret Hospital
- (3) Infectious Disease Control Training Centre, Hospital Authority









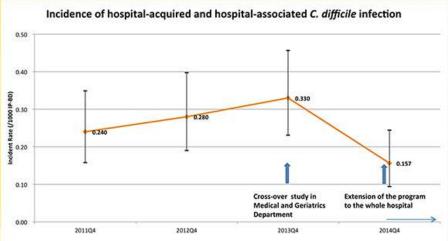
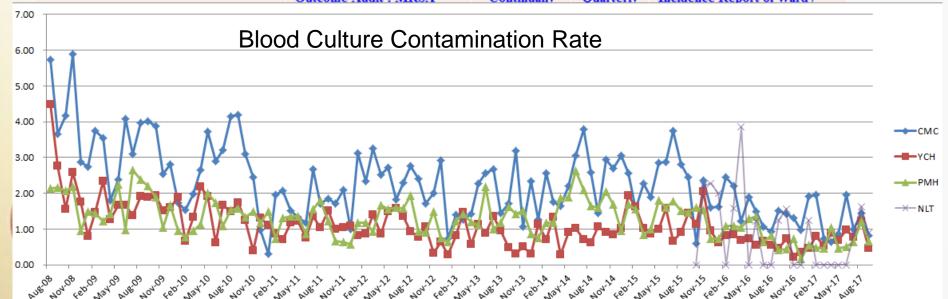


Figure 4. Effect of enhanced environmental cleaning on the incidence of hospital-acquired and hospital-associated *C. difficile* infection in Princess Margaret Hospital

Figure 3. C. difficile contamination in the hospital environment by items and intervention period *Presence of C. difficile contamination after terminal cleaning

5. Audit Plan for guidelines

		\			
Infection Control Guideline	Audit	Frequency		Audit Result	
		Audit	Report		
Guideline on Control of Vancomycin Resistant Enterococcus (VRE)	Outcome Audit: number of VRE infection & colonization	Continually	Weekly / Monthly	VRE Statistic (English Version / 中文版本)	
Carbapenemase-Producing Enterobacteriaceae (CPE)	Compliance Audit : CPE Screening	Quarterly	Quarterly	CPE Screening	
Protocol of Blood Culture (English / 中文)	Outcome Audit : Blood Culture contamination rate	Monthly	Monthly	Blood Culture Contamination Rate	
Guideline on the Control of Methicillin- Resistant Staphylococcus Aureus (MRSA)	Compliance Audit : Isolation	Continually	Half yearly	MRSA Cases Infection Control Audit	
()	Outcome Audit : MRSA	Continually	Quarterly	Incidence Report of Ward /	



5. Audit Plan for guidelines

Infection Control Guideline	Audit	Frequen	icy	Audit Re	sult
		Audit	Report	ort	
Management of Sharps Injury and Mucosal Exposure to Blood and Body Fluid in Health Care Workers	Outcome Audit : Needle Stick / BBF	Continu	ially	Yearly	Blood and Body Fluid Exposure
Guideline for Hand Hygiene in Health Care Setting	Compliance Audit : Hand Hygiene compliance rate	Quarte	erly Q	uarterly	Hand Hygiene Audit
Guideline on Environmental Decontamination in Clinical Areas	Outcome Audit: Environmental Culture/ post cleansing audit	Biwee	kly B	iweekly	Environmental Sampling Result
	post cleansing addit				DCSS
Implementation of Clinical Waste Management Plan	Compliance Audit : Clinical Waste Management Plan	Year!	ly	Yearly	Clinical Waste Audit & Drill
%MRSA environment ■%MRSA environment					
100 9E					
13N 16N 13N _{13N}			10W 9E		
1/N 169 139	13N HU	13		HU	10W F10R
50 11N 13	9E or	9E 9E	1	LOW 9	10W 10W13S 9W E10R E10R E10R E10R E10R E10R E10R E10R

6. Work with your frontlines

- Ward rounds
 - High risk areas Operation Theatre & Theatre
 Sterile Supply Unit
- Central Sterile Supply Department
- Endoscopy units
- Laundry
- Kitchen
- Isolation wards
- ICU/Hematology
- Oncology/O&G/Pediatrics ward
- Laboratory

- Stock take reprocessing practices
 Immersion of instruments in disinfectants
 (Hypo6, Alcohol), sent out to Central
 Sterile Supply Department
- Stock take disinfection practices of mop heads & cleansing wipes を同事請依照顏色分類法,使用適當的清潔用具於不同地



- Staff immunization status of high risk areas
- Documentation of types of protection and reasons of unknown status

HBV	VZV	MMR
Baseline HBsAg positive	Past history	past history
Baseline anti-HBs positive	baseline VZV antibody positive	vaccinated
anti-HBs positive after vaccination	vaccinated	refuse vaccination
non-responder of vaccination	refuse blood taking or vaccination	pending follow up by staff clinic
refuse blood taking or vaccination	pending follow up by staff clinic	N/A and not involved in clinical duty
pending follow up by staff clinic	N/A and not involved in clinical duty	
N/A and not involved in clinical duty		

Shared infection surveillance data
 Dialyzed patients

Ventilator associated Pneumonia in ICU



Procedure 0=TXC ext. Cuff exteriorization 1=Insert TXC, DLC, perm or Create AVF/G 2=Removal TXC, DLC, perm or AVF/G 3=Reposition TXC, DLC or perm. 4=Others specify 6=Revision of perm, AVF/G or (true revision of TXC) 7=Angioplasty of AVF/G 8=Declotting/thrombectomy of AVF/G	Other procedure Notes	Procedure Date	For removals of T/C, DLC, perm. Cath or AVF/AVG, what's the original insertion/creat ion date?	If it's removal of T/C, DLC, perm. Cath or AVF/G, what's the reason? (free text)
2	Removal of old T/C prev	4/10/08	18/6/05	MSSA ESI :
1	Reinsertion of another ne			
2	Removal of old T/c prev	11/10/08	27/3/03	MSSA ESI
1	Reinsertion of another ne	11/10/08		
1		13/10/08		
2		20/10/08	13/10/08	
3	Lap repositioning of old	21/10/08		
4	Haemoperitoneum requir	21/10/08		
1		25/10/08		
1		28/10/08		
1		31/10/08		
1		31/10/08		
2		31/10/08	31/10/08	
2	Removal of old T/C prev	1/11/08	22/11/03	MSSA perit

Checklist for preparation (e.g. Endoscopy Unit)

Infection Control
Guidelines & Structure

Training & Record

- IC training
- N95 respirator
- AER microbiological testing
- Tracking of endoscopes, AER & storage cabinet

IC practice

- Transmission precautions
- Visitors/patients education
- Hand hygiene
- Waste & linen management
- Ventilation

Reporting to ICT

- Notifiable diseases (NDORS)
- Staff sickness (SESAS)
- Clustering of infections
- Renovation & construction

Environment & housekeeping

- Clean & Dirty areas
- Colour coding
- Mop heads/cleansing equipmen
- Sharps box
- Wooden furniture

Disinfection & Medication

- Equipment & endoscopes
- New disinfectants
- Multi-dose medications

(Lignocaine, disposable nozzle, non-touch technique)

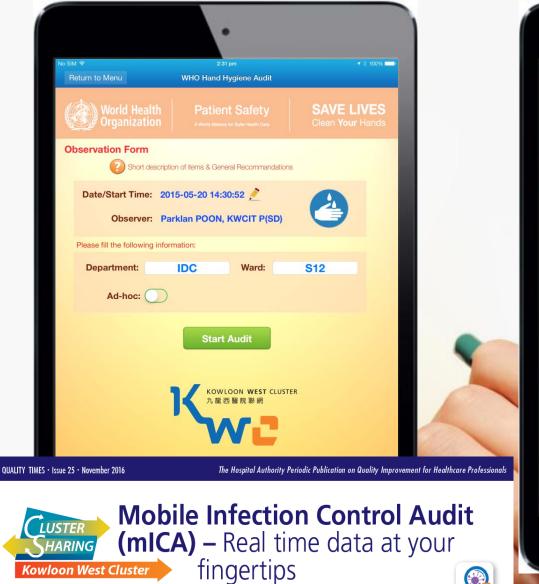


7. Talk to your boss



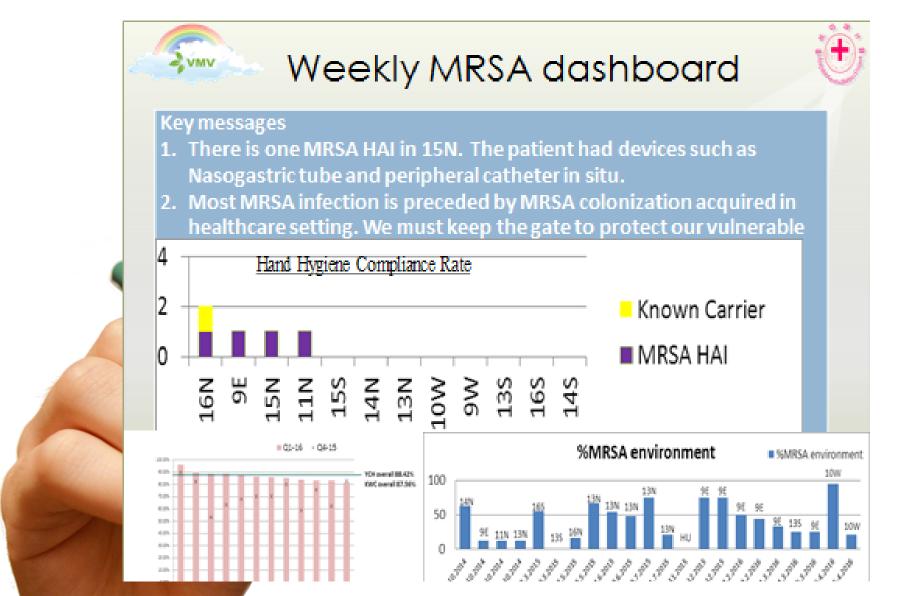
- Gaps identified that have resources implication
- Linen drapes, Single Use Device, Multidosing of medications, laundering of mop heads etc.

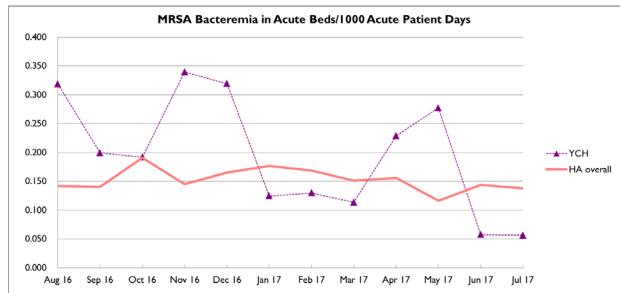
Need to show evidence that the issues were discussed in formal platform and planning to improve was in place



By **Dr Kristine LUK**, Hospital Coordinator (Q&S), PMH, and **Ms Queenie LAM**, System Manager (IT), PMH







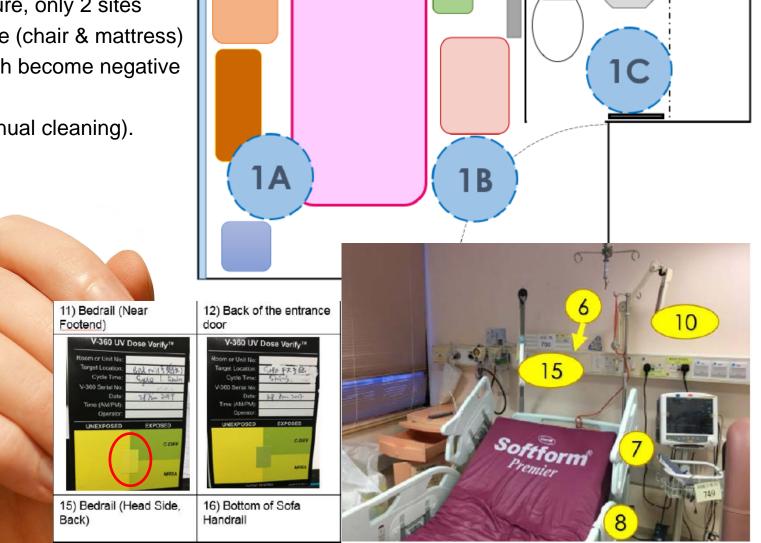
HAI MRSA bacteremia RCA



Patient	Acquired ward	Source	Actions for discussion
M/48	HU	HD catheter	
M/86	10W	Lung abscess	
F/77	9W	pneumonia	MRSA admission screening
F/91	13N*	Sore/pneumonia	
M/89	135	Sore/pneumonia	
M/77	ICU, 10S	Drip site	Expedited central line insertion
F/84	95	Infected haematoma, #hip	Counted as 2 episodes Management of complicated case without Sx problem by designated team
F/80	12S	IJV drip site (CVP)	Reinforce central line insertion bundle; MO to access central line shift
M/43	13S*	HD catheter	Promptly ask for HD nursing support
M/42	HU	HD catheter	Re-acquired MRSA (HBV case)?
F/90	9N, 12S*	IJV central line (TPN)	Pilot centralline assessment form in surgical department

^{*}known carrier

For culture, only 2 sites were positive (chair & mattress) before, which become negative after UVC (without manual cleaning).



 Hand hygiene Campaign within M&G Department



INFECTION CONTROL AND HOSPITAL EPIDEMIOLOGY JANUARY 2014, VOL. 35, NO. 1

ORIGINAL ARTICLE

Prevalence, Prediction, and Clonality of Methicillin-Resistant Staphylococcus aureus Carriage at Admission to Medical Units in Hong Kong, China

Shik Luk, MBBS, MRCP, FRCPath, FHKCPath, FHKAM; Alex Yat Man Ho, MMedSc; Only 10 (1997) Tak Keung Ng, MBBS, FRCPath, FHKCPath, FHKAM;1

Effectiveness of a chlorine dioxide-based coating on environmental contamination in long-term-care facilities



American Journal of Infection Control 43

Clinical features and molecular epidemiology of plasmid-mediat DHA-type AmpC β-lactamase-producing Klebsiella pneumoniae l culture isolates, Hong Kong

Shik Luk^{a,*}, Wing-kin Wong^a, Alex Yat-man Ho^a, Kelvin Chung-ho Yu^b, Wing-kin To-, Tak-keung Ng^a

Antimicrobial curtain multicenter field study An Update



EcoMed® Ultra Built in Silver Hospital Disposable Curtains, China In-vitro antibacterial efficacy after 3 months





^a Microbiology, Department of Pathology, Princess Margaret Hospital, Hong Kong

b Infectious Disease Control Training Centre, Hospital Authority, Hong Kong

9. Prepare the documents



10. Nominate a reliable ambassador

- Familiar with the IC system and documents
- Having good relationship with frontlines
- Can address surveyor's enquires and requests promptly

